

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

Market Test of Experimental Product-  
Customized Delivery

Docket No. MT2014-1

CHAIRMAN'S INFORMATION REQUEST NO. 5

(Issued December 16, 2015)

To clarify the record, the Postal Service is asked to provide written responses to the following question. Answers should be provided as soon as possible, but no later than January 5, 2016.

Order No. 2236 requires the Postal Service to file data collection reports for the Customized Delivery market test that include certain information for each metropolitan area tested.<sup>1</sup> The Postal Service is conducting the Customized Delivery market test in the following metropolitan areas: San Francisco, CA; Los Angeles, CA; San Diego, CA; and New York, NY.<sup>2</sup>

In accordance with Order No. 2236, please provide the following information for each fiscal quarter since the market test began, disaggregated by metropolitan area:

- Total revenues generated from the market test;
- Attributable costs incurred in conducting the market test, including product specific costs related to the administration of the market test and costs of dedicated delivery routes;

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<sup>1</sup> Order Updating Data Collection Plan for the Customized Delivery Market Test, October 31, 2014 (Order No. 2236).

<sup>2</sup> Order Authorizing Customized Delivery Market Test, October 23, 2014, at 21 (Order No. 2224); Notice of the United States Postal Service of Expansion of Customized Delivery Market Test, February 20, 2015; Notice of the United States Postal Service of Expansion of Customized Delivery Market Test, June 18, 2015.

- Volume data consisting of the total number of packages delivered via Customized Delivery and the number of packages dropped off for each delivery (stop);
- The number of deliveries (stops) made via Customized Delivery, along with any additional fees charged per delivery, and the number of addresses delivered to;
- Work hours, travel times and distance, and other cost data; and
- Administrative and start-up cost data.

Table 1 is an example of how to disaggregate the requested data by metropolitan area. Please provide a separate table for each fiscal quarter since the market test began.

**Table 1**  
**Fiscal Year 201\*, Quarter\***

	Operational Performance	San Francisco	Los Angeles	San Diego	New York	Q* Total
1	Total revenues					
2	Attributable costs					
3	Number of deliveries (stops)					
4	Additional fees charged per delivery					
5	Number of addresses delivered to					
6	Number of packages dropped off for each delivery (stop)					
7	Total number of packages delivered					
8	Work hours					
9	Total estimated miles					
10	Total estimated travel time in hours					
11	Operational labor costs					
12	Operational vehicle costs					
13	Total operational costs					
14	Administrative costs <sup>3</sup>					

By the Acting Chairman.

Robert G. Taub

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<sup>3</sup> Please include startup-costs, product specific costs related to the administration of the market test, and costs of dedicated delivery routes.